SUPPORT ANSWERING STUDENT QUERIES

**Module-specific questions (incl. reading lists):** Direct students to the relevant module convenor.

**Programme/module change queries:** direct students to the information on Info Point web pages ([https://www.exeter.ac.uk/students/infopoints/](https://www.exeter.ac.uk/students/infopoints/)), or to the Peter Chalk hub directly – either via email ([info.peterchalk@exeter.ac.uk](mailto:info.peterchalk@exeter.ac.uk)) or in person.

*NB. The admin.peterchalk@exeter.ac.uk is for staff use only; students should use info.peterchalk@exeter.ac.uk*

**General questions about programme:** If a tutee asks you something you don’t know the answer to, refer to the relevant senior tutor for advice:

- **Year 1:** Mark Ramsdale
- **Year 2:** Katie Solomon
- **Year 3:** Andrew Griffiths
- **PGT:** Alison Hill

TIMETABLING SUPPORT

Adam Turner [timetable.peterchalk@exeter.ac.uk](mailto:timetable.peterchalk@exeter.ac.uk)

PROJECT ENHANCE SUPPORT (incl. captioning, ELE, DLDs/DLAs)

Sariqa Wagley [S.Wagley@exeter.ac.uk](mailto:S.Wagley@exeter.ac.uk)

IT/AV SUPPORT

**During teaching.** If you encounter a hardware/software issue during a live teaching session online or on campus, phone 01392 722230 (or ext 2230) for technical support.

**Outside of teaching events.** If you have a time critical IT issue that is preventing you from working, call 01392 724724 (or ext 4724).

For all other non-urgent IT Support requirements or requests, visit the [IT Helpdesk](mailto:). Please note that students requesting IT support should be directed to SID on 0300 555 0444 and select the Student IT option.