

SUPPORT ANSWERING STUDENT QUERIES

Module-specific questions (incl. reading lists): Direct students to the relevant module convenor.

Programme/module change queries: direct students to the information on Info Point web pages (<https://www.exeter.ac.uk/students/infopoints/>), or to the Peter Chalk hub directly – either via email (info.peterchalk@exeter.ac.uk) or in person.

NB. The admin.peterchalk@exeter.ac.uk is for staff use only; students should use info.peterchalk@exeter.ac.uk

General questions about programme: If a tutee asks you something you don't know the answer to, refer to the relevant senior tutor for advice:

Year 1:	Mark Ramsdale
Year 2:	Katie Solomon
Year 3:	Andrew Griffiths
PGT:	Alison Hill

TIMETABLING SUPPORT

Adam Turner timetable.peterchalk@exeter.ac.uk

PROJECT ENHANCE SUPPORT (incl. captioning, ELE, DLDs/DLAs)

Sariqa Wagley S.Wagley@exeter.ac.uk

IT/AV SUPPORT

During teaching. If you encounter a hardware/software issue during a live teaching session online or on campus, phone 01392 722230 (or ext 2230) for technical support.

Outside of teaching events. If you have a time critical IT issue that is preventing you from working, call 01392 724724 (or ext 4724).

For all other non-urgent IT Support requirements or requests, visit the [IT Helpdesk](#).

Please note that students requesting IT support should be directed to SID on 0300 555 0444 and select the Student IT option.